DEMOS

ADRESSING THE UK WATER DILEMMA PUBLIC ATTITUDES ON THE UK'S WATER RESILIENCE

A BRIEFING BY DEMOS

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AN INCLUSIVE ECONOMY

This project is part of Demos' *"inclusive economy"* strategic pillar. This pillar investigates how we can build an economy where everyone participates and contributes to shared goals and where, as a consequence of that contribution and participation, there is an equitable distribution of the benefits.

Having access to water is critical to life and to our wider economy. An inclusive economy also needs to be environmentally sustainable. This project will consider how we can practically maintain access to water as a fundamental bedrock of our economy and our society.

CONTEXT

Demos is researching public attitudes to the state of the UK's water system because of growing evidence about our lack of water resilience.

As this briefing shows, the public is aware of the risks facing the UK in maintaining access to water. However, we are already seeing media reports that the UK is already facing a water crisis.¹ Regions such as the South East and London are facing persistent water shortages. By 2035, reserach estimates that the most populous region in the country will have an annual water deficit.² The Committee on Climate Change has found that supply-demand deficits will be reported by water companies from the 2030s, with projections that 27 water resource zones will have a supply-demand deficit of greater than 5 million litres per day.³ Water Resource South East estimates that in an especially dry year, likely to occur once every hundred years, the South East will be in deficit by 2026.⁴

According to the Environment Agency by 2050 the amount of water available in the UK could be reduced by 10-15% due to the changing climate.⁵ In the worst case scenario, the Committee on Climate Change estimates the UK could have a projected deficit of 3bn litres of water.⁶ At the same time the UK's population is likely to continue rising by over 4m over the same period.⁷

Much of the debate around climate change is focused on problems that could emerge in several decades time, yet based on the available evidence severe water shortages are a near term possibility.

Sir James Bevan, the recently departed Chief Executive of the Environment Agency, called for the UK to "push all the buttons" to address this impending crisis.⁸ Unfortunately, policy makers have not responded.

Water companies have pledged £1.6bn in investment⁹, however, the National Infrastructure Commission estimates that we need at least £26bn of additional investment (current prices) to improve our water resilience over the next thirty years.¹⁰ So far, the UK Government has refused to invest any of its own resources to speed up the delivery of water infrastructure, despite the pressing need for investment. There is a real danger that investment comes too late to make a difference.

This is not about finger pointing. We need to look at practical measures that we can do to ensure stability of the UK's water supply. As part of this research, Demos has conducted a nationally representative survey of the country to understand people's perceptions of the UK's water supply, the risks that we face and the responsibilities of government, business and the public to prevent water shortages.

This briefing outlines the results of that survey.

¹ Bloomberg, Summer's barely begun and the UK already has a water crisis, 23 June 2023

² South East Water, Revised Water Resources Management Plan 2025 to 2075, August 2023

³ Committee on Climate Change, Water Stress and Resilience, July 2019

⁴ Water Resource South East, Revised Draft Regional Plan Water Resources South East, August 2023

⁵ Sir James Bevan, Escaping the jaws of death: ensuring enough water in 2050, 19 March 2019

⁶ Committee on Climate Change, Under pressure: Preparing for UK water shortages, 12 September 2017

⁷ Office for National Statistics, National population projections: 2020-based interim, 12 January 2022

⁸ Sir James Bevan, Escaping the jaws of death: ensuring enough water in 2050, 19 March 2019

⁹ Ofwat, Ofwat sets out £1.6bn boost for water company investment, 3 April 2023

¹⁰ National Infrastructure Commission, Preparing for a drier future, April 2018

METHODOLOGY

These results are from an original survey, commissioned by Demos and conducted by Opinium between 11th and 14th August 2023. A total of 1,267 UK adults were surveyed and weighted to be nationally representative.

KEY MESSAGES

The public is concerned about the risk of drought in the UK

70% of the public think that the UK or part of it either is or is at risk of experiencing drought over the next ten years. At the same time, one in five people (19%) said that they were worried about water shortages affecting them or their household in the future. Interestingly, this was much higher amongst young people with a third of respondents (33%) aged 18-34 saying that they were worried about water shortages affecting them.

Nearly half of the public thinks that the UK Government is not meeting its responsibility to maintain access to safe, useable water

Nearly half (48%) of the public do not think that the government is meeting its responsibility to maintain access to safe, usable water. Only 4% of respondents said that they believed that the government was completely meeting its responsibility.

Maintaining access to water was more likely to be selected as one of the top three priorities for the UK Government compared to other policy areas such as education, job creation, transport and access to arts and culture.

Water shortages are already impacting on people's physical and mental health

Of those that said they had experienced water shortages, 61% said that their mental health had been impacted and 60% said that their physical health had been impacted. This demonstrates that water shortages can have a direct impact on health and wellbeing beyond the more traditional news stories of dry gardens and green spaces.

PUBLIC PERCEPTIONS OF WATER SHORTAGES

Seven out of ten people think the UK (or part of it) is at risk of experiencing a period of drought in the next ten years

A significant part of the UK is already concerned about the risks of drought in the UK. When asked, one in three (34%) of the public saw increased drought/water shortages as a possible impact of climate change on the UK. When asked specifically about the risk of drought, 70% selected an option that said they believed the UK (or parts of it) were or were likely to experience a period of drought now or in the next ten years. The most popular option was that the whole of the UK was at risk of being in drought over the next five years.

This indicates that the public is aware of the pressure on the UK's water supply. Awareness was particularly high amongst the young. Whereas 15% of those over 65 years old did not believe that the UK was at risk or drought now or in the future, only 3% of 18-24 years old felt the same. Overall, less than one in ten people believed that the UK was not at risk of drought now or in the future.

ANSWER	RESPONSE
The UK is at risk of being in drought in the next five years	36%
Parts of the UK are experiencing drought (e.g. South East)	33%
The UK is at risk of being in a period of drought in the next ten years	31%
The UK is not at risk of drought now or in the future	10%
The UK is currently experiencing drought	9%
Don't know	21%

Question: Thinking about droughts and the risk of droughts in the UK, please select any of the following that you believe are true (multiple answers)

At the same time, one in five people (19%) said that they were worried about water shortages affecting them or their household in the future. Interestingly, this was much higher amongst young people with a third of respondents (33%) aged 18-34 saying that they were worried about water shortages affecting them.

Rivers and streams drying up, shortages of clean drinking water and shortages of water for public services were how the public perceives a 'water crisis'

There is no central definition of what a 'water crisis' is, so we asked the public to identify what events would feature as part of a water crisis. The only option to gain a majority of responses from the public was rivers and streams in the local environment drying up, showing that the public see the health of the UK's water supply through impact on the UK's river system. Shortages of clean drinking water and shortages of water for public services were, however, only marginally behind indicating the importance of household usage and public services to the public.

Rising bills as well as shortages for communal swimming or leisure activities were less likely to be selected.

Again, there were variations in terms of age. 62% of older people (65+) said that rivers and streams drying up were a feature of a water crisis. A majority (57%) of older people also said that shortages of clean drinking water coming from our taps would be a feature. These were higher than all the other age groups.

Question: A prolonged period of drought and water stress could lead to a 'water crisis'. Please tell us which, if any, of the following options you think are features of a water crisis. Please select all that apply.

ANSWER	RESPONSE
Rivers and streams in the local environment drying up	50 %
Shortages of clean drinking water coming from our taps	48 %
Shortages of water for public services (e.g. NHS, fire brigade)	45 %
Residents in affected areas having their water cut off and having to get their water from a public source (e.g. taps in town centres, bottles in supermarkets)	43 %
Having a maximum ration of water that a household can use in one day	41 %
Shortages of water for business or industrial usage	40 %
Shortages of clean washing water coming from our taps	40 %
Water bills increase to more than 10% of your household's income	36 %
Shortages of water for household garden or green spaces	35 %
Shortages of water for communal parks green spaces	27 %
Shortages of water for personal swimming or leisure facilities	26 %
Being required to declare hot tubs, swimming pools or non-essential water features to your water company	24 %
Shortages of water for communal swimming or leisure facilities (e.g. sports clubs)	24 %
Other (please specify)	1 %
None of the above	3 %
Don't know	10 %

THE IMPORTANCE OF WATER ACCESS

Nearly all people think that maintaining access to safe, usable water is important

Unsurprisingly, nearly all respondents to the survey said that maintaining access to safe, usable water was important to the UK.

ANSWER	RESPONSE
Very important	84 %
Somewhat important	10 %
Neither important nor unimportant	3 %
Not very important	1 %
Not at all important	0 %
Don't know	2 %
NET: Important	94 %
NET: Not important	1 %

Maintaining access to water a bigger government priority than transport, education and job creation to the public

Interestingly, maintaining access to water was more likely to be selected as one of the top three priorities for the UK Government compared to other policy areas such as education, job creation, transport and access to arts and culture. However, overall health and care services, pay and living standards and protecting the climate and environment were seen as the most important issues.

There is a significant difference in the amount of investment that governments are putting into these different policy areas. For example, at the most recent budget £40bn was earmarked for investment in transport infrastructure over the next two years¹¹. By contrast, the UK Government has not put any additional resources into increasing the water supply or water resilience, relying instead on investment from water companies paid for through water bills. This is despite the importance of water supply to the public and its essential role in sustaining our economy and society.

¹¹ Department for Transport, Record investment plans for transport network, 9 March 2023

Question: Thinking about the following possible priorities for the UK government, which three would you say are the most important? Please select up to three options.

ANSWER	RESPONSE		
Providing access to high-quality health and care services	45 %		
Improving pay and living standards	36 %		
Protecting the climate and environment	30 %		
Generating economic growth	29 %		
The defence and security of the country	25 %		
Maintaining law and order	24 %		
Maintaining access to food	22 %		
Providing financial security to vulnerable households	20 %		
Maintaining access to water	14 %		
Creating good quality jobs	10 %		
Providing access to high-quality education services	10 %		
Maintaining transport infrastructure	7 %		
Providing access to the arts and culture	2 %		
Other (please specify)	4 %		
Don't know	2 %		

Water companies and government are considered most responsible for keeping taps flowing

The majority of the public believe that the water companies alongside the UK Government are most responsible for ensuring that we do not run out of water. The Environment Agency was selected by 46% of respondents and over a quarter (28%) of respondents believed that individual households were one of the groups most responsible for ensuring that we do not run out of water. However, it is clear that the public think that both industry and government have the primary responsibility for ensuring that we keep the taps flowing.

Question: The National Audit Office (NAO) forecasts that, without action, by 2034, England risks running out of water. This means the demand for water will exceed the supply. Which three of the following groups would you say are most responsible for ensuring that we do not run out of water? Please select up to three

ANSWER	RESPONSE
Water and wastewater companies	70 %
The UK government	66 %
The Environment Agency	46 %
Individual households	28 %
Local government	18 %
The local community (e.g. people living in our area)	11 %
Manufacturers of household appliances	8 %
The Scottish government	3 %
The Northern Ireland government	2 %
The Welsh government	1 %
Other (please state)	1 %
Don't know	5 %

Younger people more likely than older people to say that government is responsible for maintaining future water access than older people

Interestingly, there were some generational differences. People aged over 50 were more likely to select water companies as one of the groups most responsible for ensuring that we do not run out of water than the UK Government. By contrast, those under the age of 50 were more likely to say that the UK Government was one of the groups most responsible for ensuring that we do not run out of water.

For young people (aged 18-34) this result is particularly surprising as none of this group is likely to have any memory of the public ownership of water¹². Older people, by contrast, are likely to have experienced both public and private ownership of water supply yet are more likely to say that the companies are responsible for ensuring that we do not run out of water. This may be because they experienced the debates around privatisation and the process of passing the responsibility of supply to the private sector which younger people do not recall.

Whatever the reason, it is important for policy makers to consider the change in attitude amongst young people.

ANSWER		RESPONSE					
			AGE				
	Total	18-34	18-34 35-49 50-64 65+				
Water and wastewater companies	70 %	55 %	66 %	75 %	84 %		
The UK government	66 %	66 %	74 %	66 %	58 %		

Nearly half of the public do not think that the government is meeting its responsibility to maintain water supply

Nearly half (48%) of the public do not think that the government is meeting its responsibility to maintain access to safe, usable water. Only 4% of respondents said that they believed that the government was completely meeting its responsibility. Older people were more likely to say that the government was not meeting its responsibilities. A majority of (51%) of 50-64 year olds and (53%) of over 65 year olds did not think that the UK Government was meeting its responsibilities to maintain our water supply.

Question: To what extent do you think the UK government is or is not meeting its responsibility to maintain access to safe, usable water in the future?

ANSWER	RESPONSE
Completely meeting its responsibility	4 %
Mostly meeting its responsibility	11 %
Somewhat meeting its responsibility	17 %
Not really meeting its responsibility	24 %
Not meeting its responsibility at all	24 %
Don't know	20 %
NET: Completely / mostly meeting its responsibility	16 %
NET: Not really / not at all meeting its responsibility	48 %

12 Water privatisation took place in 1989, 34 years ago.

THE IMPACT OF WATER SHORTAGES

Around one in five people have already been somewhat or significantly affected by water shortages

Around one in five people (19%) have already been somewhat or significantly affected by water shortages. This ranged from one third of 18-34 year olds (33%) expressing worry about water shortages to only one in ten (11%) of people over the age of 65. Given the cost-of-living crisis, people were more concerned about the price of essentials and bills than they were with access. Over half of the public (52%) were concerned about increasing water bills, with 60% of 18-34 year olds worried about water bills compared to 39% of over 65s.

ANSWER	RESPONSE						
	Water Shortages	Blackouts/ energy shortages	Shortages of food and grocery items	Increasing price of essentials	Increasing energy bills	Increasing water bills	
Very worried	7 %	7 %	12 %	36 %	44 %	29 %	
Quite worried	12 %	16 %	19 %	26 %	22 %	23 %	
Somewhat worried	24 %	25 %	25 %	24 %	22 %	25 %	
Not very worried	39 %	39 %	33 %	9 %	8 %	15 %	
Not worried at all	16 %	11 %	9 %	4 %	3 %	6 %	
Don't know	3 %	2 %	2 %	1 %	1 %	2 %	
NET: Worried	19 %	22 %	31 %	62 %	66 %	52 %	
NET: Not worried	55 %	50 %	42 %	13 %	11 %	21 %	

Question: To what extent, if at all, would you say you are worried about the impact of any of the following on you and your household in the future?

Over half of people that have been affected by water shortages say that their physical and mental health has been affected

For those that said that they had been affected by water shortages, a number of impacts had been felt. Gardens and private green spaces, local community and communal spaces were the most likely to be affected by water shortages. However, interestingly physical (60%) and mental health (61%) were also affected by water shortages, demonstrating that water shortages can have a direct impact on health and wellbeing beyond the more traditional news stories of dry gardens and green spaces.

There is also a strong link between access to green space and mental health. For example, studies have shown that access to green space can lower levels of stress as well as reduce rates of depression and anxiety¹³. Beyond the obvious impact that a lack of water can have on people and communities, it is important that we do not ignore the wider physical and mental health impacts that water shortages can have.

Question: Thinking about the impact of water shortages on you or your household, which of the following parts of your life have been affected? (Only those that said they had been affected by water shortages)

ANSWER	RESPONSE						
	Physical health	Mental health	Work or job	My private garden or green space	My local community	Communal spaces	My hobby or personal interests
Have not been affected at all	35%	36%	43%	23%	22%	23%	46%
Have been somewhat affected	42%	40%	34%	50%	48%	45%	29%
Have been significantly affected	18%	21%	17%	24%	21%	21%	21%
Don't know	5%	3%	6%	3%	9%	11%	4%
NET: Somewhat or significantly affected	60%	61%	51%	74%	69%	66%	50%

13 N. Wells & G. Evans, Nearby Nature: A Buffer of Life Stress among Rural Children, 2003 & B. Park et al, The Psychological effects of Shinrin-joku (taking in the forest atmosphere and forest bathing): evidence from field experiments in 24 forests across Japan, 2010

CONCLUSION

There is growing public awareness of the risk of drought and water shortages in the UK, with concern particularly high amongst young people.

The public understands that maintaining access to water is critical to our society and our economy, yet there is a gap between the importance that the public place on keeping water flowing and the investment provided by the government.

The public wants to see government and water companies working together to ensure that everyone can access safe, usable water in the decades ahead. Unfortunately, nearly half of the public do not believe that the UK Government is meeting its responsibility to maintain access to water.

Although the public tends to focus on the impact on the natural environment (e.g. rivers and streams drying up and damage to green spaces), water shortages can have a direct impact on people's physical and mental health. Policy makers should not ignore the negative impact on health and wellbeing that are caused by water shortages.

Demos is carrying out further research to develop the policy solutions to this challenge and ensure that the UK is able to take action over the next decade to increase its water resilience.

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DEMOS

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At a crossroads in Britain's history, we need ideas for renewal, reconnection and the restoration of hope. Challenges from populism to climate change remain unsolved, and a technological revolution dawns, but the centre of politics has been intellectually paralysed. Demos will change that. We can counter the impossible promises of the political extremes, and challenge despair – by bringing to life an aspirational narrative about the future of Britain that is rooted in the hopes and ambitions of people from across our country.

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15 WHITEHALL, LONDON, SW1A 2DD
T: 020 3878 3955
HELLO@DEMOS.CO.UK
WWW.DEMOS.CO.UK